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# UTILITY PATENT APPLICATION TRANSMITTAL

(Only for new nonprovisional applications under 37 CFR 1.53(b))

## APPLICATION ELEMENTS

See MPEP chapter 600 concerning utility patent application contents.

1.  Fee Transmittal Form (e.g., PTO/SB/17)  
*(Submit an original and a duplicate for fee processing)*
2.  Applicant claims small entity status.  
See 37 CFR 1.27.
3.  Specification [Total Pages 17]  
*(preferred arrangement set forth below)*
  - Descriptive title of the invention
  - Cross Reference to Related Applications
  - Statement Regarding Fed sponsored R & D
  - Reference to sequence listing, a table, or a computer program listing appendix
  - Background of the Invention
  - Brief Summary of the Invention
  - Brief Description of the Drawings *(if filed)*
  - Detailed Description
  - Claim(s)
  - Abstract of the Disclosure
4.  Drawing(s) (35 U.S.C. 113) [ Total Sheets 5 ]
5. Oath or Declaration [ Total Pages 1 ]
  - a.  Newly executed (original or copy)
  - b.  Copy from a prior application (37 CFR 1.63 (d))  
*(for continuation/divisional with Box 17 completed)*
    - i.  **DELETION OF INVENTOR(S)**  
Signed statement attached deleting inventor(s) named in the prior application, see 37 CFR 1.63(d)(2) and 1.33(b).
6.  Application Data Sheet. See 37 CFR 1.76

17. If a CONTINUING APPLICATION, check appropriate box, and supply the requisite information below and in a preliminary amendment, or in an Application Data Sheet under 37 CFR 1.76:

 Continuation     Divisional     Continuation-in-part (CIP)

of prior application No.: \_\_\_\_\_ / \_\_\_\_\_

Prior application information: Examiner \_\_\_\_\_

Group / Art Unit: \_\_\_\_\_

For CONTINUATION OR DIVISIONAL APPS only: The entire disclosure of the prior application, from which an oath or declaration is supplied under Box 5b, is considered a part of the disclosure of the accompanying continuation or divisional application and is hereby incorporated by reference. The incorporation can only be relied upon when a portion has been inadvertently omitted from the submitted application parts.

## 18. CORRESPONDENCE ADDRESS

<input type="checkbox"/> Customer Number or Bar Code Label				<input type="checkbox"/> Correspondence address below
Name	22830			
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Name (Print/Type) Douglas E. Mackenzie Registration No. (Attorney/Agent) 38,955

Signature  Date 10/10/2000

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# FEE TRANSMITTAL for FY 2001

Patent fees are subject to annual revision.

TOTAL AMOUNT OF PAYMENT (\$ 355.00)

## Complete if Known

Application Number	Unknown
Filing Date	10/10/00
First Named Inventor	Marcus Winn
Examiner Name	Unknown
Group Art Unit	Unknown
Attorney Docket No.	PA1610US

## METHOD OF PAYMENT

1.  The Commissioner is hereby authorized to charge indicated fees and credit any overpayments to:

Deposit Account Number **06-0600**  
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Charge Any Additional Fee Required Under 37 CFR 1.16 and 1.17

Applicant claims small entity status. See 37 CFR 1.27

2.  Payment Enclosed:

Check  Credit card  Money Order  Other

## FEE CALCULATION

## 1. BASIC FILING FEE

Large Entity Small Entity			
Fee Code (\$)	Fee Code (\$)	Fee Description	Fee Paid
101 710	201 355	Utility filing fee	<b>355.00</b>
106 320	206 160	Design filing fee	
107 490	207 245	Plant filing fee	
108 710	208 355	Reissue filing fee	
114 150	214 75	Provisional filing fee	

SUBTOTAL (1) (\$ 355.00)

## 2. EXTRA CLAIM FEES

	Extra Claims	Fee from below	Fee Paid
Total Claims	<b>16</b>	-20** = <b>0</b> X <b>0</b> = <b>0</b>	
Independent Claims	<b>3</b>	-3** = <b>0</b> X <b>0</b> = <b>0</b>	
Multiple Dependent			

Large Entity Small Entity			
Fee Code (\$)	Fee Code (\$)	Fee Description	
103 18	203 9	Claims in excess of 20	
102 80	202 40	Independent claims in excess of 3	
104 270	204 135	Multiple dependent claim, if not paid	
109 80	209 40	** Reissue independent claims over original patent	
110 18	210 9	** Reissue claims in excess of 20 and over original patent	

SUBTOTAL (2) (\$ )

\*\*or number previously paid, if greater; For Reissues, see above

## 3. ADDITIONAL FEES

Large Entity	Small Entity	Fee Description	Fee Paid
Fee Code (\$)	Fee Code (\$)		
105 130	205 65	Surcharge - late filing fee or oath	
127 50	227 25	Surcharge - late provisional filing fee or cover sheet	
139 130	139 130	Non-English specification	
147 2,520	147 2,520	For filing a request for ex parte reexamination	
112 920*	112 920*	Requesting publication of SIR prior to Examiner action	
113 1,840*	113 1,840*	Requesting publication of SIR after Examiner action	
115 110	215 55	Extension for reply within first month	
116 390	216 195	Extension for reply within second month	
117 890	217 445	Extension for reply within third month	
118 1,390	218 695	Extension for reply within fourth month	
128 1,890	228 945	Extension for reply within fifth month	
119 310	219 155	Notice of Appeal	
120 310	220 155	Filing a brief in support of an appeal	
121 270	221 135	Request for oral hearing	
138 1,510	138 1,510	Petition to institute a public use proceeding	
140 110	240 55	Petition to revive - unavoidable	
141 1,240	241 620	Petition to revive - unintentional	
142 1,240	242 620	Utility issue fee (or reissue)	
143 440	243 220	Design issue fee	
144 600	244 300	Plant issue fee	
122 130	122 130	Petitions to the Commissioner	
123 50	123 50	Petitions related to provisional applications	
126 240	126 240	Submission of Information Disclosure Stmt	
581 40	581 40	Recording each patent assignment per property (times number of properties)	
146 710	246 355	Filing a submission after final rejection (37 CFR § 1.129(a))	
149 710	249 355	For each additional invention to be examined (37 CFR § 1.129(b))	
179 710	279 355	Request for Continued Examination (RCE)	
169 900	169 900	Request for expedited examination of a design application	

Other fee (specify) \_\_\_\_\_

\* Reduced by Basic Filing Fee Paid

SUBTOTAL (3) (\$ )

## SUBMITTED BY

Name (Print/Type)	Douglas E. Mackenzie	Registration No. (Attorney/Agent)	38,955	Complete (if applicable)
Signature	<i>Douglas E. Mackenzie</i>			Telephone (650) 812-3400
				Date 10/10/2000

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IN THE  
**UNITED STATES PATENT AND TRADEMARK OFFICE**

APPLICANT(S): Chris Greener, et al.  
SERIAL NO.: Unknown  
FILING DATE: October 10, 2000  
TITLE: System and Method for Creating a Sample Pool for a Web-Based Survey  
EXAMINER: Unknown  
GROUP ART UNIT: Unknown  
ATTY.DKT.NO.: PA1610US

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ASSISTANT COMMISSIONER FOR PATENTS  
WASHINGTON, D.C. 20231

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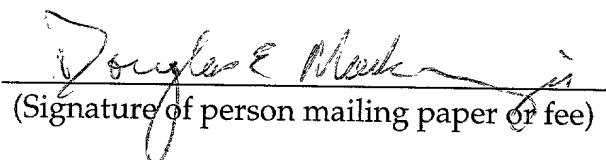
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Date of Deposit: October 10, 2000

I hereby certify that this paper or fee is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to Assistant Commissioner for Patents, Box Patent Application, Washington, D.C. 20231.

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(Signature of person mailing paper or fee)

**SYSTEM AND METHOD FOR CREATING A SAMPLE POOL FOR A WEB-BASED  
SURVEY**

BACKGROUND OF THE INVENTION

5

FIELD OF THE INVENTION

The present disclosure relates generally to conducting market research and surveys in real-time over the Internet, and more particularly to creating a sample pool for a web-based survey.

DISCLOSURE STATEMENT

DESCRIPTION OF THE PRIOR ART

One problem faced by those involved in conducting surveys is the identification and creation of a survey sample pool composed of individuals willing to respond to the survey. Visitors to Internet websites provide a rich pool of potential survey respondents and are particularly appropriate for Internet-based surveys. Internet users of every imaginable description routinely navigate from website to website providing a diverse potential sample pool for survey projects.

One commonly used technique for the solicitation of website visitors is to "intercept" visitors by displaying a pop-up window in a visited website. For the purpose of soliciting survey respondents, the pop-up window generally contains an

invitation to take a survey and a hyperlink to an intercepting website providing the survey. While this technique is useful in diverting users from the visited website to the intercepting website, the technique requires that the webmaster of the 5 visited website insert HTML and/or Javascript code into the code of the visited website to generate the pop-up window. The inserted code must then be changed or deleted as survey projects are initiated, modified and finalized.

The conventional technique further requires that actions such as initiating a flow of survey respondents from the visited website to the intercepting site, changing the sampling rate at which respondents are solicited, and terminating the flow of survey respondents once a survey quota is met, be carried out through the intervention of the webmaster of the visited website. As a number of visited websites are typically utilized for the purpose of creating a survey sample pool, these actions are necessarily resource-intensive and demanding of both the entity administering the survey and the administrators of the 10 visited websites.

20 The conventional technique solicits the participation of every visitor to the visited website, making no distinction between those visitors who have already taken the survey, those that have not taken the survey, and those who have declined to

take the survey. This feature unnecessarily reduces the appeal of the visited website to its users.

The disclosed system and method overcome these limitations of the prior art by providing a system and method that minimizes the effort required of a webmaster of a visited website participating in the generation of a survey sample pool. The system and method further provide all of the functionality necessary to enable an entity conducting a survey to control survey parameters. Additionally, the system and method provide for screening and selection of potential members of the survey sample pool based on user profiles.

CONFIDENTIAL - ATTORNEY'S EYES ONLY

SUMMARY OF THE INVENTION

The present invention provides a system and method for creating a sample pool for a web-based survey. The system 5 includes a plurality of host websites connected to a survey manager website by such means as a communications network. A line of executable code, or tag, which references a survey manager website is embedded in the code of each host website.

The tag is syntactically identical for each host website. To 10 participate in the selection of a survey sample pool, webmasters or web site operators of host websites copy and embed the tag into the program code of a selected HTML document of the host website.

A user's accessing the HTML document of the host website 15 executes the tag. The executed tag is operable to communicate to the survey manager site that a user has accessed the HTML document. The survey manager is operable to run a sampling routine that invites a percentage of qualified users to participate in a survey. As the sampling routine is distributed 20 from a central point, changes in the sampling routine are also effected centrally. Such changes advantageously take effect immediately across all of the host websites and do not require the intervention of host website webmasters.

The system and method further provide functionality to enable the entity conducting the survey to evaluate user profiles to determine which users to solicit for participation in the survey.

5 Aspects of the invention include a computer-controlled method for creating a sample pool for a web-based survey. Another aspect of the invention includes a system having a central processing unit, a memory, a communications network interface, and a display device and configured to effect the same function of the method described above. Yet another aspect includes a computer program stored on a computer readable medium for causing a computer to effect the method as described above.

10

15 The foregoing and many other objects and advantages of the disclosed system and method will no doubt become obvious to those of ordinary skill in the art after having read the following detailed description of the preferred embodiments that are illustrated in the various drawing figures.

BRIEF DESCRIPTION OF THE DRAWINGS

Figure 1 illustrates a portion of a conventional computer system, including a CPU and a memory, in which the present invention may be embodied;

Figure 2 illustrates a conventional client/server architecture in which the invention may be practiced;

Figures 3a and 3b illustrate elements in accordance with a preferred embodiment of the invention; and

Figure 4 illustrates the overall process for creating a sample pool in accordance with a preferred embodiment.

DETAILED DESCRIPTION OF THE INVENTION

A preferred embodiment of the invention is preferably practiced in the context of a personal computer such as an IBM compatible personal computer, an Apple Macintosh computer or a UNIX-based workstation. A representative hardware environment 5 is illustrated in FIG. 1, which shows a typical hardware configuration of a workstation 100 including a central processing unit (CPU) 110, such as a microprocessor, and a number of other units interconnected via a system bus 120. The workstation includes Read Only Memory (ROM) 140, Random Access Memory (RAM) 150, and Non-Volatile Memory 160, input devices 170 (such as keyboard, mouse, microphone, and touch screen) and output devices 180 (such as display screen, printer, and speaker) coupled to the system bus 120. A Network Connection 190 connects the workstation 100 to a communication network such as an intranet or the Internet. The workstation 100 typically operates under the control of an operating system such as Microsoft Windows NT or Windows/98 OS, IBM OS/2, MAC OS, or UNIX 15 operating system. Those skilled in the art will appreciate that the disclosed system and method can also be implemented on platforms and operating systems other than those mentioned.

DRAFT EDITION

A typical client/server system architecture is illustrated in FIG. 2 and includes a plurality of client machines 210 such as the previously described workstation 100 and at least one server machine 220. The client machines 210 and the server machine 220 are connected to a network 230 which may include an intranet or the Internet. In response to requests for information from an application running on a client machine 210, the server machine 220 serves the requested information to the application. The requested information may include data files, graphical image files and, in the case of the Internet, HTML documents which typically include hyperlinks to other documents served by different server machines on the Internet. In this manner the client/server architecture enables the sharing and distribution of vast amounts of information by and to individual client machines.

The disclosed system and method is preferably implemented in a client/server computer system. In the context of the present disclosure, users running client machines 210 access HTML documents served by server machines 220. The server machines include a plurality of host machines 240 and a survey manager machine 250.

Referring to FIG. 3a, a system for creating a sample pool for a web-based survey in a first preferred embodiment, includes a tag maintenance process 310, a sampling process 320,

an invitation process 330, and a survey process 340. Processes 310, 320, 330, and 340 are preferably implemented in software and reside in the non-volatile memory 160 of the survey manager machine 250. As illustrated in FIG. 3b, host machines 240 5 include a tag copying and embedding process 350 which is preferably implemented in software and resident in the non-volatile memory 160 of each host machine 240.

The tag maintenance process 310 includes a routine for generating a code segment or executable tag which is made available to the copying and embedding process 350. The tag embedded in each host machine 240 is syntactically identical but may differ in parameterization to identify the host machine 240 or the survey project with which each host machine 240 is associated. The tag maintenance process 310 is operable to provide to the copying and embedding process 350 of each host machine 240 a tag appropriate to the needs of the entity 10 15 conducting the survey.

The copying and embedding process 350 of each host machine 240 is operable to communicate with the survey manager machine 250 and to retrieve and embed the tag in an HTML document served by the host machine 240. When a user accesses the HTML document including the embedded tag, the tag executes and is operable to communicatively link the host machine 240 to the survey manager machine 250. The tag is further operable to instruct the survey 20 25

manager machine 250 to execute the sampling process 320. The sampling process 320 is accessible to the entity conducting the survey and is operable to implement a sampling rate and to qualify the user. The sampling rate preferably includes at least a predetermined frequency and a frequency determined by a random number selection process.

The invitation process 330 includes functionality to receive user profile data and to extend an invitation to a qualified user to participate in the sample pool based upon the received data. In another aspect, the invitation process 330 is operable to extend an invitation to a qualified user based upon the sampling rate determined by the sampling process 320.

Qualified users receiving an invitation to participate in the sample pool can optionally choose to or not to participate in the survey. In the event a qualified user accepts the invitation to participate, the survey process 340 is called to administer the appropriate survey to the qualified user. By providing for a qualification process implemented by the sampling process 320 and the invitation process 330, the disclosed system does not solicit every user accessing the HTML document having the embedded tag. Furthermore, an unsolicited user is not aware of the sampling process 320 or the invitation process 330.

The invitation process 330 further includes functionality to track which users have been solicited to participate in a sample pool. Thus the disclosed system functions to solicit users only once. In one aspect, this functionality is embodied  
5 in the use of "cookies". When the invitation process 330 extends an invitation to a user, a cookie is written to the memory of the user's machine. When the user subsequently accesses the HTML document having the embedded tag, the cookie is read by the sampling process 320 and the invitation process  
10 330 is precluded from extending another invitation to the user for the same survey project.

FIG. 4 illustrates another preferred embodiment of a method for creating a sample pool for a web-based survey, which includes a step 410 of creating a code segment or executable tag in a survey manager machine 250. In a step 420, the tag is copied and embedded in an HTML document served by a host machine 240. The tag is executed upon a user accessing the HTML document including the embedded tag in a step 430. The executed tag communicatively links the host machine 240 to the survey  
15 20 manager machine 250 in a step 440.

In a step 450, a sampling process 320 qualifies the user to participate in a survey sample pool and determines a sampling rate including at least a predetermined frequency and a frequency determined by a random number selection process. An

invitation process 330 receives user profile information in a  
step 460 and determines whether to extend to the user an  
invitation to participate in the sampling pool based upon the  
user profile and the sampling rate. In a step 470, the  
5 invitation process 330 writes a cookie to the user's host  
machine 240. In a step 480 the user either accepts or declines  
the invitation. If the user accepts the invitation, then in a  
step 490 a survey is administered by a survey process 340 in the  
survey manager machine 250. Otherwise, the process ends.

10 The described system and method therefore create a sample  
pool for a web-based survey in which the overhead of creating  
the sample pool is centralized in the survey manager machine  
250, thereby relieving host site webmasters of this burden.  
Furthermore, users are selectively and not repeatedly invited to  
15 participate in the sample pool.

Several embodiments are specifically illustrated and/or  
described herein. However, it will be appreciated that  
modifications and variations are covered by the above disclosure  
and within the purview of the appended claims without departing  
20 from the spirit and intended scope thereof.

CLAIMS

What is claimed is:

- 1        1. A system for creating a sample pool for a web-based
- 2        survey comprising:
  - 3            a plurality of host machines for serving an HTML document;
  - 4            a survey manager machine connected to each of the plurality
  - 5            of host machines; and
  - 6            an executable tag embeddable in the HTML document, and
  - 7            operable to communicate with a process running on the survey
  - 8            manager machine to create the sample pool when a user accesses
  - 9            the HTML document.
- 1        2. The system claimed in claim 1 wherein each of the host
- 2        machines and the survey manager machine are connected to a
- 3        communications network.
- 1        3. The system claimed in claim 1 wherein the process
- 2        running on the survey manager machine further comprises a tag
- 3        maintenance process operable to generate and maintain the
- 4        executable tag.

1       4. The system claimed in claim 1 wherein a process running  
2 on each of the host machines is operable to copy the executable  
3 tag from the survey manager machine and embed the copied  
4 executable tag in the HTML document.

1       5. The system claimed in claim 1 wherein the process  
2 running on the survey manager machine further comprises a  
3 sampling process for setting a sampling rate and a user  
4 qualification process.

1       6. The system claimed in claim 5 wherein the process  
2 running on the survey manager machine further comprises an  
3 invitation process for receiving a user profile and extending an  
4 invitation to the user to participate in the sample pool based  
5 upon the sampling process and the user profile.

1       7. The system claimed in claim 1 wherein the process  
2 running on the survey manager machine further comprises a survey  
3 process for administering a survey to a participating user.

1        8. A method for creating a sample pool for a  
2 web-based survey comprising:  
3            providing a plurality of host machines for serving an HTML  
4 document;  
5            providing a survey manager machine connected to each of the  
6 plurality of host machines; and  
7            providing an executable tag embedded in the HTML document,  
8 the executable tag being operable to communicate with a process  
9 running on the survey manager machine to create the sample pool  
10 when a user accesses the HTML document.

1        9. The method claimed in claim 8 wherein each of the host  
2 machines and the survey manager machine are connected to a  
3 communications network.

1        10. The method claimed in claim 8 wherein the process  
2 running on the survey manager machine further comprises a tag  
3 maintenance process operable to generate and maintain the  
4 executable tags.

1        11. The method claimed in claim 8 wherein a process  
2 running on each of the host machines is operable to copy the  
3 executable tag from the survey manager machine and embed the  
4 copied executable tag in the HTML document.

1       12. The method claimed in claim 8 wherein the process  
2 running on the survey manager machine further comprises a  
3 sampling process for setting a sampling rate and a user  
4 qualification process.

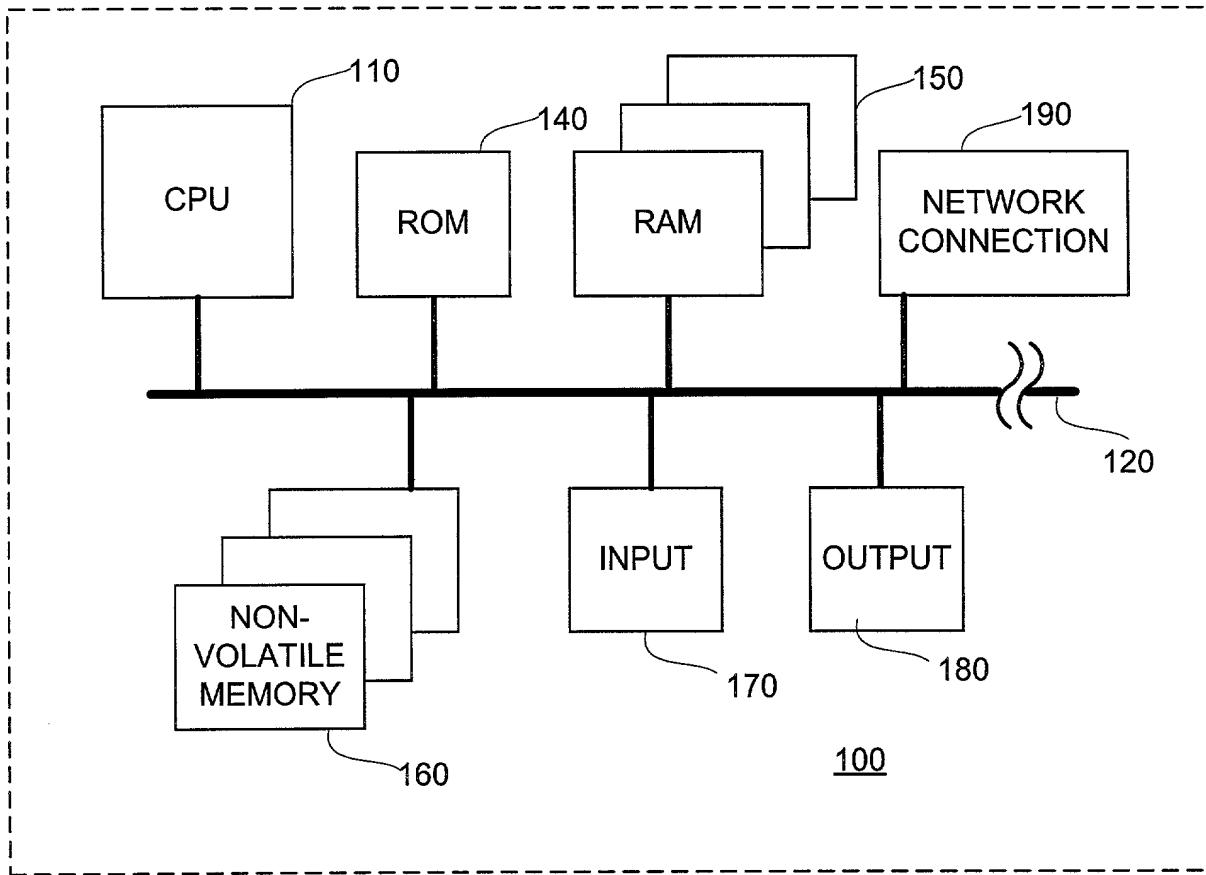
1       13. The method claimed in claim 12 wherein the process  
2 running on the survey manager machine further comprises a  
3 invitation process for receiving a user profile and extending an  
4 invitation to the user to participate in the sample pool based  
5 upon the sampling process and the user profile.

1       14. The method claimed in claim 8 wherein the process  
2 running on the survey manager machine further comprises a survey  
3 process for administering a survey to a participating user.

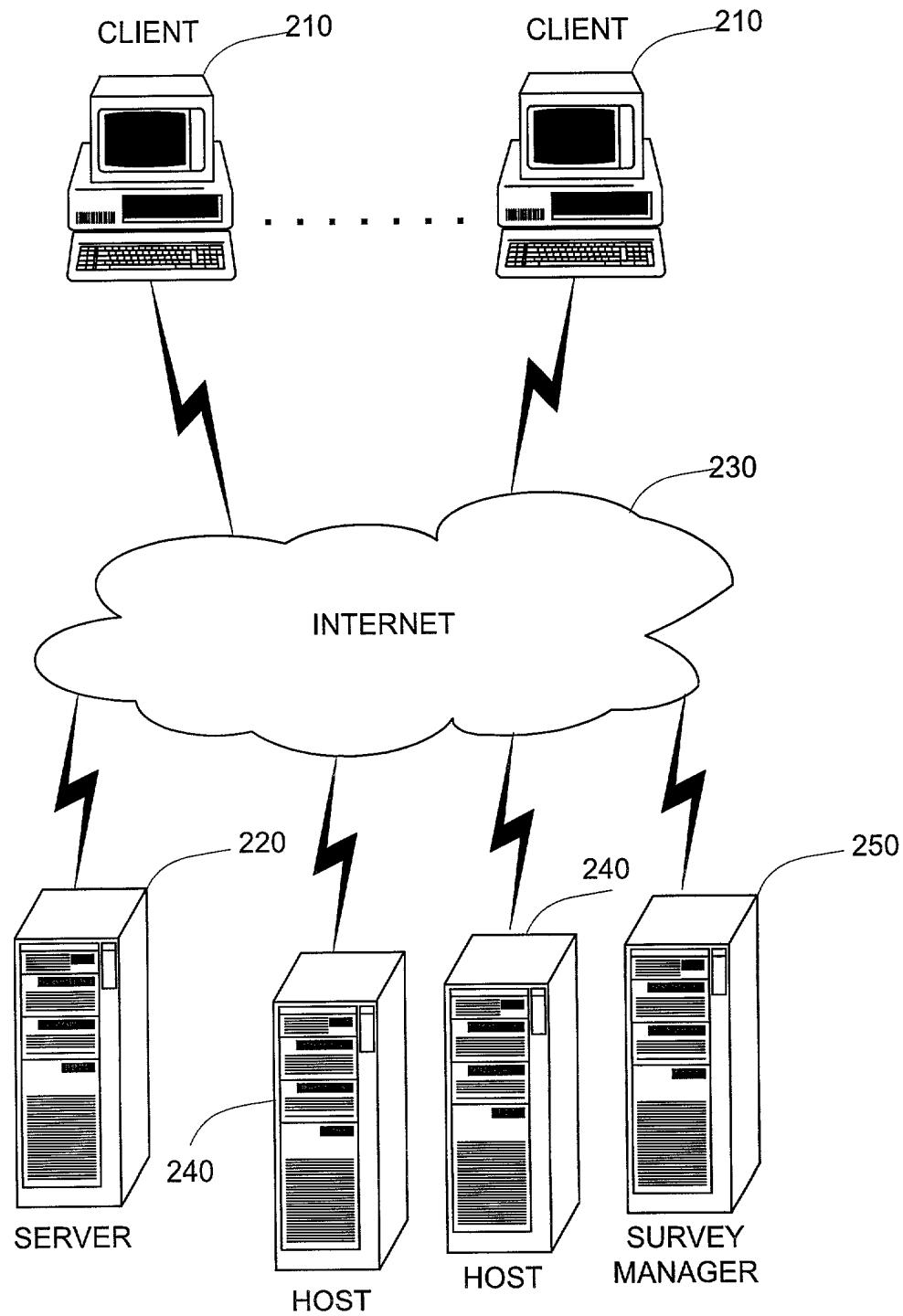
1       15. A computer-readable medium having computer-executable  
2 instructions for performing the step comprising:  
3           enabling a survey manager machine connected to each of a  
4 plurality of host machines serving an HTML document to provide  
5 an executable tag embeddable in the HTML document, the  
6 executable tag operable to communicate with a process running on  
7 the survey manager machine to create a sample pool when a user  
8 accesses the HTML document.

ABSTRACT

A system and method for creating a sample pool for a web-based survey including at least one host machine for serving an HTML document, a survey manager machine connected to each of the 5 host machines, and at least one executable tag embeddable in the HTML document, the executable tag being operable to communicate with a process running on the survey manager machine to create the sample pool when a user accesses the HTML document.



*FIG. 1*



*FIG. 2*

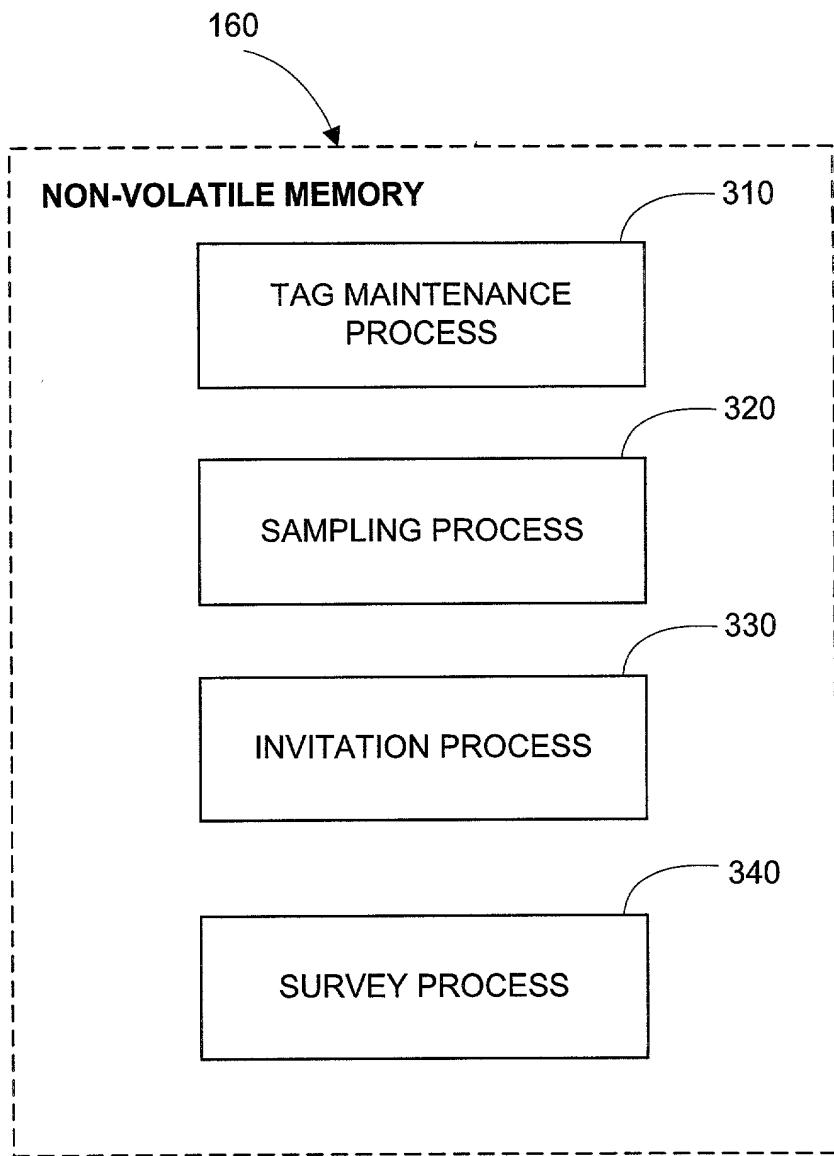
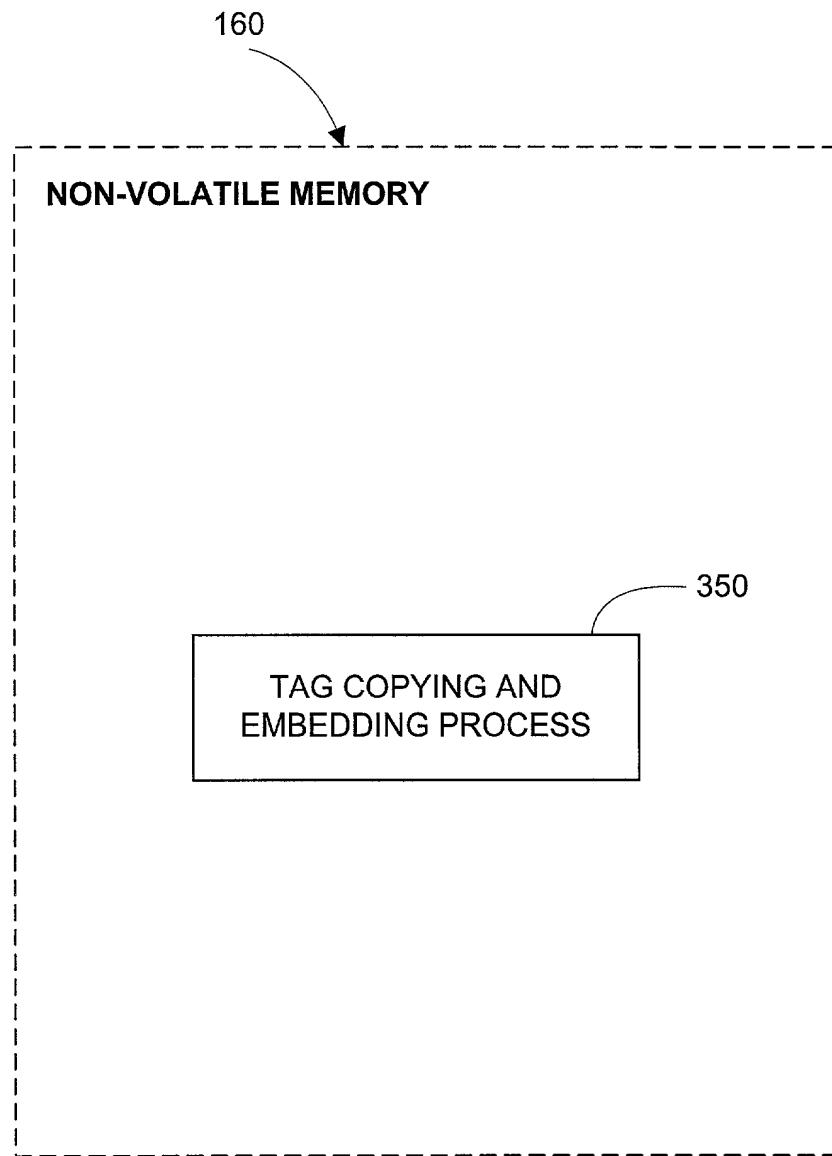
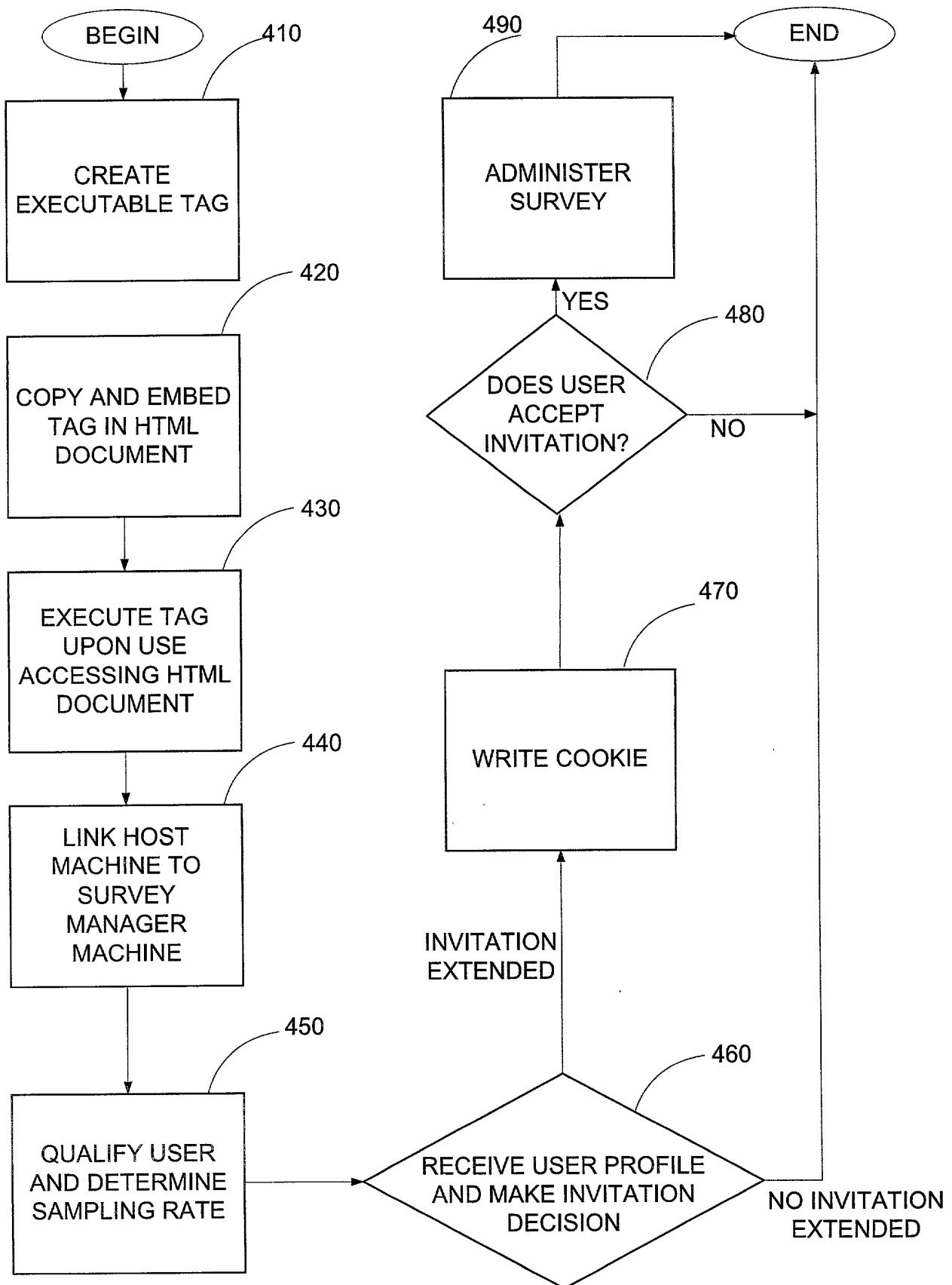


FIG. 3a



*FIG. 36*



*FIG. 4*